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TRILLIUM HEALTH PARTNERS CELEBRATES MILESTONE YEAR

Hospital sees more patients, improves care, reduces wait times and maintains a balanced budget

(West Toronto, ON) – At its Annual General Meeting today, Trillium Health Partners proudly detailed the hospital's accomplishments over the past year. In 2012-13, the hospital reduced Emergency Department wait times and improved quality of care for patients, while maintaining a balanced budget. The hospital also advanced its overarching goals of quality, access and sustainability and set out initiatives to realize its mission of "a new kind of health care for a healthier community."

"When we began this journey, we believed that by coming together as one organization, we would be able to leverage best practices to improve our overall quality of hospital care. We've now reached a point where we can say, without a doubt, that the benefits we anticipated are in fact becoming a reality and there is more to come," said Alan Torrie, Board Chair, Trillium Health Partners.

"I'm proud to say we served more patients, improved quality and ended the year in a strong financial position that will enable us to invest in redeveloping our hospital for the coming years," said Michelle DiEmanuele, President and CEO, Trillium Health Partners. "By strategically choosing where to place our resources, we are able to respond to the most pressing needs of our patients including offering new services closer to home. We are on the right path to realizing our full potential."

Over the past year, Trillium Health Partners has:

- Reduced Emergency Department (ED) wait times by 10%, despite facing a record increase of 3.4% in ED visits;
- Expanded programs at The Carlo Fidani Regional Cancer Centre and introduced brachytherapy, a leading-edge cancer treatment;
- Improved and standardized discharge planning, wound care and infection prevention and control access across all three sites;
- Engaged and communicated with more than 23,000 staff, physicians, volunteers, patients and community members to seek input for our first Strategic Plan that will guide the hospital's activities over the next 5-7 years;
- Improved technology – including the creation of full access to patient records at all hospital sites;
- Reduced administrative costs by \$2.9 million through single management structure; and
- Reinvested \$1.6 million in patient flow, quality and risk.

The hospital also announced changes to its Board of Directors at today's meeting. Edward Sellers, a Senior Partner at Osler, Hoskin & Harcourt was appointed as Vice Chair of the Board. The Board also elected three new members: Perry Miele, Chairman and Managing Partner of Beringer Capital; Chitwant Kohli, Senior Vice President of

Retail Finance at Royal Bank of Canada; and Stacey Mowbray, President and CEO of Second Cup Ltd.

Trillium Health Partners continues its successful partnership with the University of Toronto/Mississauga and the Mississauga Academy of Medicine. This fall the hospital's first medical clerks will begin working with patients under the guidance of its physicians and nurses. The second class of medical trainees began their studies earlier this year.

For a copy of the 2012-13 Trillium Health Partners' Annual Report please click here <http://trilliumhealthpartners.ca/newsroom/publications/Pages/annualreports.aspx>.

About Trillium Health Partners:

Trillium Health Partners is one of the largest community-based acute care facilities in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto. Trillium Health Partners is an associate member of the Toronto Academic Health Science Network.

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